

Field Technician Job Description

We are currently seeking an outstanding field service technician. We are looking for punctual, hard working people with excellent communication skills, strong customer service orientation, and the ability to prioritize a workload with a positive attitude.

Requirements:

- Possession of a high school diploma or equivalent (Associate or Bachelor's degree preferred)
- 1 to 2 years experience.
- Computer literate and ability to write reports.
- Knowledge of handling tools and test instruments.
- Able to work hard, willingness to learn, multi-task, demonstrate initiative, handle and solve new challenges.
- Ability to work independently on assigned tasks and accept direction on given assignments.
- Customer service oriented, punctual, reliable and a good positive attitude.
- Travel to and from treatment site(s) as required
- Valid drivers license with an excellent driving record, insurance with current registration, and a vehicle in good working condition.

Essential Duties and Responsibilities:

1. Accurately diagnose, repair, and maintain equipment as well as accessories in optimum operating condition within manufacturers published electrical, mechanical, and a copy quality specifications.
2. Record and tabulate the results of tests and data for use by project engineers.
3. Assist in the planning and preparation for various field studies, maintain field equipment and document all data in an orderly fashion.
4. Explain repairs completed to the staff and how the issues can be prevented from occurring.
5. Maintain cleaning maintenance and responsibility of tools and supplies.
6. Keep current with new technology through manufacturers classes, computer based training, and etc.
7. Participate in monthly meetings to communicate equipment status/issues and solutions with fellow technicians and management staff.
8. Project a positive image through proper attire, communication skills, and personal grooming.